



LEARNING ENHANCEMENT

Safety and Overarching Issues

LE#36

Activity:

Attend one or more sessions offered by the Association of Community Services:

October 5 1-2:30 PM at ACS Offices: Human Services 101

TBD Date/time/location: How Does the Social Security Administration Serve Clients?

Location:

See above

Contact:

Anne Towne, Executive Director
10480 Little Patuxent Parkway Suite 920
Columbia, MD 21044
410-715-9545

Objective(s):

Learn about the Association of Community Services and their programs.

Duration

Approximately 1.5 hours each

Date

See above and/or: www.ACSHO.org

Questions for Interview and CLT Discussion

To the LHC Participant: Be ready to discuss responses to these questions with others in your CLT. Of course you are free to ask any other questions that come to your mind. After your visit, turn to the back page and reflect on the experience.

- How does this agency demonstrate its knowledge of an overarching issue?
- What is the financial impact of providing significant response to an overarching issue?
- How has this overarching issue changed in the past few years?
- What issues do you see looming on this agency's horizon?
- What challenges keep individuals involved with this agency awake at night?
- What is the greatest lesson this agency has learned about leadership?

- What are the three things that leaders in our community could do to make this agency more effective?
- What advice would you give a new business leader?
- What do you wish you had learned before taking on the work that you do now?
- What are your hopes for your agency in the future?

LHC Premier Participant Questions:

Notes:

CLT Discussion

What did you learn through this Learning Enhancement?

What do you want to know more about?

Would you recommend this Learning Enhancement to others? Explain

How will this Learning Enhancement impact your future work?